



New England Spas Valet Service Agreement

35 Worcester Road
Natick, MA 01760
relax@nespas.com
(p) 508-655-8266 ext 2
(f) 508-653-6694

This document serves as the agreement between New England Spas and I to perform Spa Valet Services on my hot tub for one year from the date this document is signed. My Spa Valet Service will automatically renew unless I notify New England Spas in writing thirty days prior that I wish to change my service option or cancel it.

Customer Name: _____

Hot Tub Site Address: _____

City: _____ **State:** _____ **Zip:** _____

Email: _____ **Cell #:** _____ **Home #:** _____

I understand the following will be performed on my spa, regardless of which plan I choose:

- | | |
|--|--|
| <ul style="list-style-type: none"> • Spa water tested & balanced as needed * • Filters cleaned as needed • Spa vacuumed • Add water to the spa if level is low | <ul style="list-style-type: none"> • Mineral Purifier Cartridge replaced (if due, billed separately) • ACE Cell cleaned monthly & controls reset (if applicable) |
|--|--|

If I choose a plan that includes a drain, clean & refill of my spa, the following will be performed in addition to the services above:

- | | |
|--|--|
| <ul style="list-style-type: none"> • Spa completely drained & cleaned • Clean & condition the cover • Add start up chemicals as well as balance spa * (billed separately) | <ul style="list-style-type: none"> • Spa turned on & functions checked • Report any possible service needs • Perform ozone maintenance • Up to 2 hours per visit (additional fees may apply if over two hours) |
|--|--|

Platinum (Weekly Spa Valet – 50)	Gold (Bi-weekly Spa Valet – 25)
<input type="checkbox"/> \$330 Monthly <input type="checkbox"/> \$3960 Yearly/Pre-pay Get 3 D/C/F's free (\$825 value)	<input type="checkbox"/> \$179 Monthly <input type="checkbox"/> \$2148 Yearly/Pre-pay Get 2 D/C/F's free (\$550 value)
Silver (Monthly Spa Valet)	Drain, Clean & Refill (D/C/F)
<input type="checkbox"/> \$99 per Month <input type="checkbox"/> \$1188 Yearly/Pre-pay Get 1 D/C/F free (\$275)	\$275.00 per visit

I understand my Spa Valet service does not include any repair or maintenance of any spa parts, plumbing, controls or other service that would normally be covered by manufacturer's warranty or performed by a certified spa technician. Water care products are not included in the pricing*. I agree to have water care products delivered to my home when my Spa Valet is performed and billed to the credit card on file at the current prices. New England Spas will bill Spa Valet fees to the credit card I leave on file. The package rates for each service above includes free services for a pre-paid contract. Should I choose to cancel this agreement, I understand that I will be charged for any additional service fees (ex: drain, clean & fill fees) that have been performed.

Sign this agreement below & fax, mail or e-mail to New England Spas to start your Spa Valet Service!

After we receive the contract someone will contact you to secure payment & schedule your first appointment.

Thank you for your business!

Customer Signature: _____

Date: _____