

Precaution for Filling Your Hot Tub

Follow the following instructions when filling and starting your hot tub during the colder months when outside temperatures are below 35 degrees:

The pumps and components in the equipment area should be thawed prior to filling. Some residual water from manufacturer quality assurance testing can possibly remain in the spa and plumbing thus preventing water flow thru the plumbing. If there is frozen water in the pumps the spa will not turn on or it may turn on, but there won't be any circulation/spa water action and the motor will hum. Make sure to have the spa shut off at the breaker disconnect until the defrosting is done.

For the following make sure NO contact is made with any materials so as not to cause melting or fire. Both processes should only be used while someone is at the hot tub to monitor for safety reasons.

On a Sundance spa, please place / hang a drop light (60 or 75-watt light bulb) or small space heater (set on low) in the right-hand equipment area until the lines / pumps are thawed. **On a Hot Spring spa**, face a small space heater toward the equipment (set on low) with a plywood lean-to over the heater and equipment area. The cover lean-to should have a tarp wrapped around the openings and should be secured so it will not blow against heater.

Please let us know if you have any questions or need further assistance.

New England Spas

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